

How to remotely access the college network with an iPhone/iPad

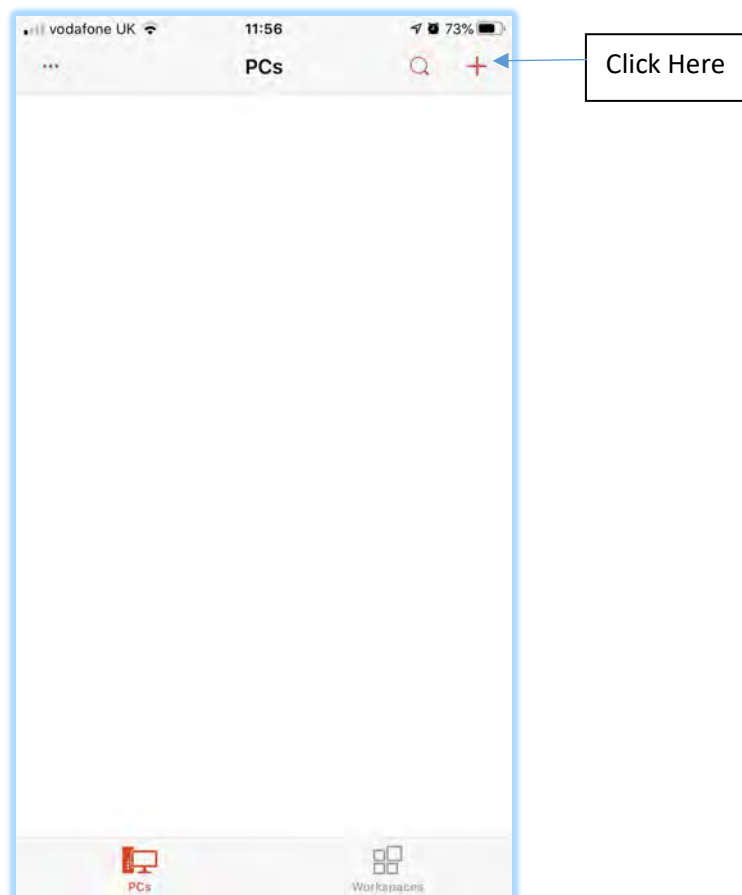
You first need to go to the app store and download the following app – **Microsoft Remote Desktop**

This app will only work if you have IOS 13 or later.

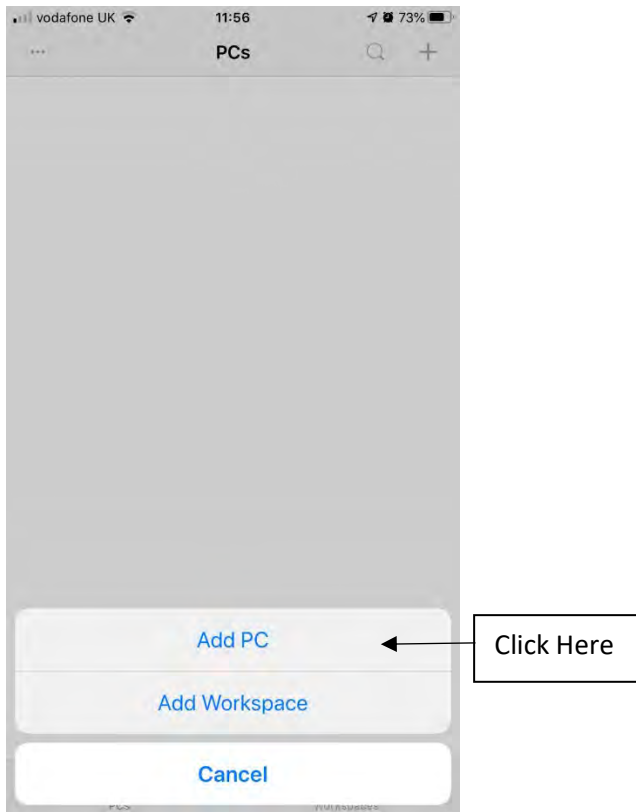


Once the app is downloaded and installed, launching the app will display the following:

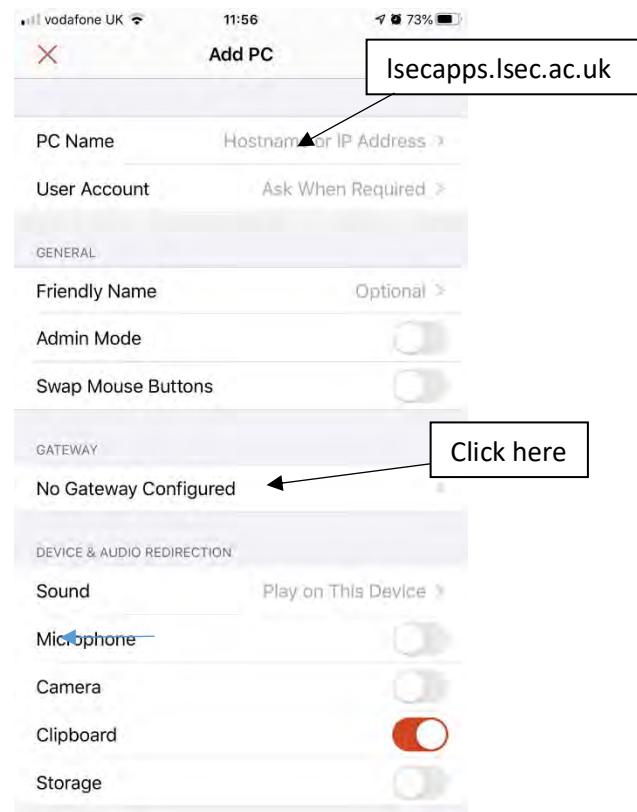
- 1) Click the + sign to add a PC



2) Click on "Add PC"



3) Enter PC name: Isecapps.Isec.ac.uk and click No Gateway Configured



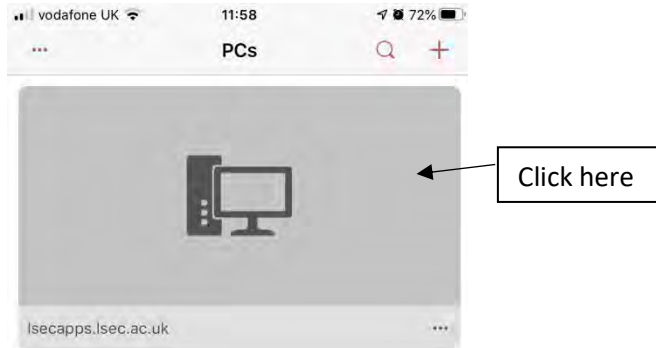
4) Click "Add Gateway"



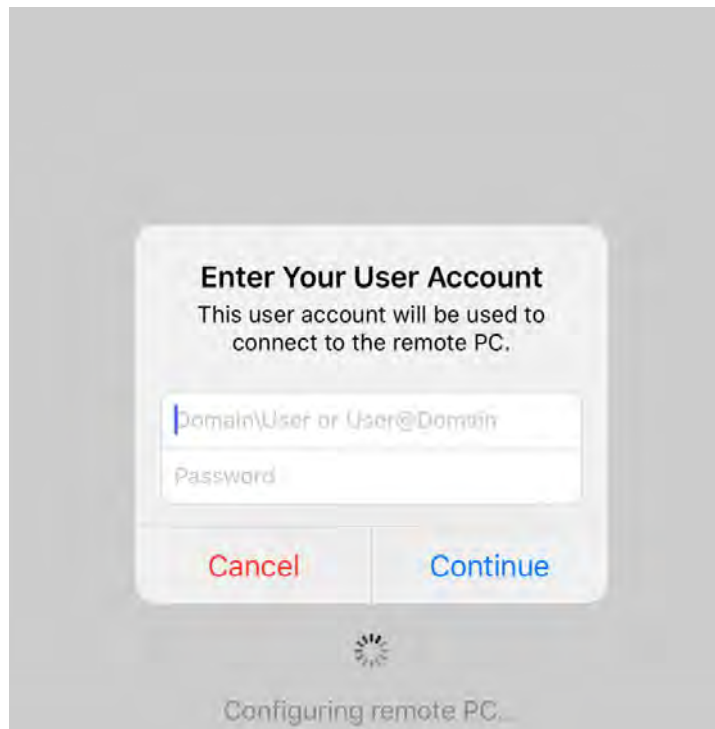
5) Enter "rdgateway.Isec.ac.uk" in Gateway Name and click "Save"



6) Click the icon shown below



7) You are then presented with a login box, just enter your LSEC credentials in there and click continue

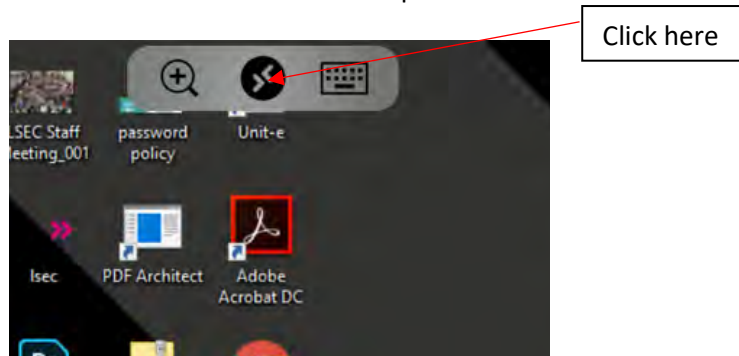


You are now connected 😊

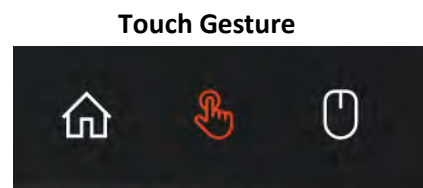
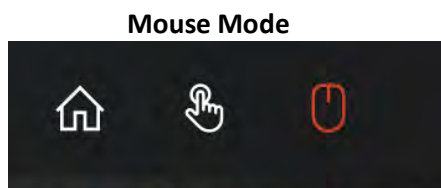


More Information (Modes)

8) There are two operating modes when using the app and you can get to them by clicking the middle button at the top of the screen



9) The two modes are 'Touch Gestures' & 'Mouse Mode', you can toggle between the two and this will depend on what you find most comfortable.



NOTE: If you encounter any issues please don't hesitate to contact **IT Services**

- Log a support call on the Service Desk System via LSEEG/LSEC SharePoint



for emergencies call us on ext. 5300 or if external 0300 303 3138